

Impact Story

Carol Rossell

Service Improvement Manager
 Barts Health NHS Trust



NHS

Digital Academy

“
 I think I was very directionless when I left university and I needed a little bit of know-how to find my next opportunity. That's what has led me to going down a data career path, which has been great
 ”

TELL US ABOUT YOURSELF

After graduating in 2020 I had no idea what I wanted to do. I did a biology degree but quickly discovered that I didn't really want to pursue a career in this field. My mum and nan were both nurses, but I wanted to do something more business oriented and didn't have a lot of people to turn to for guidance.

HOW WAS YOUR EXPERIENCE WITH FASTFUTURES?

The FastFutures **Digital Career Accelerator** programme gave me the opportunity to learn a little bit about everything - finance, marketing, data and entrepreneurship which is something that really interests me.

After completing the first bootcamp, I went on to complete the **BT Group sponsored Data Bootcamp** (loved it!) and got qualified in Microsoft PowerBI which was really helpful for progressing onto my next step.

I got my first job in the NHS on the **Digital, Data and Technology (DDaT) Scheme**, as a Lead Analyst (Patient Access). I'm now moving on to work as a Service Improvement Manager where I'll be using those data skills and also the finance and marketing background that I got from the first programme to bring to my next role.

DO YOU THINK THE NHS, AND THE WIDER HEALTHCARE SECTOR SHOULD BE TACKLING THE DIGITAL SKILLS GAP?

I think it's really important that the NHS bridge digital skill gaps, especially for youth talent. Just within the project that I'm on right now, there is a real disparity in the digital skills that we have and there isn't a lot of upskilling available in my current team. Working alongside initiatives such as FastFutures has been worthwhile for the NHS and Health Education England to be able to harness the power of data and young talent.

Carol's journey

Before FastFutures

- Lacked direction, uninspired to continue in current field
- Lacked business know-how and connections
- Sought digital skills to help find ideal job opportunity

FastFutures Impact

- ✓ Gained Microsoft PowerBI qualification
- ✓ Joined the NHS DDaT Scheme
- ✓ Landed first NHS role; Lead Analyst – Patient Access
- ✓ Promoted to Service Improvement Manager

Our partners

